

DONOR IMPACT REPORT 2019-2020

WE ARE ALL IN THIS TOGETHER



DEAR FRIENDS,

Much has changed in the world since our last Donor Impact Report. Schools closed, some businesses remain shuttered, and many of us know people who don't know when they will receive their next paycheck. Unfortunately, nobody can say for sure when our lives will ever return to what we used to consider normal.



While things constantly evolve in the midst of this pandemic response, the needs of our community's most vulnerable individuals and families continue. The essential nature of our work remains, as we continue to provide services around the clock to the individuals we support. Our staff has been creative, resourceful, and cautiously fearless in the face of this crisis to ensure everyone's health and safety.

Thank you for standing with us in these critical times. Your support has been invaluable in our efforts to adjust and adapt to these unprecedented circumstances. You're helping to ensure the most vulnerable among us are not forgotten.

On the following pages, we highlight the impact of several donors and acknowledge the many donors who have contributed to Elwyn during the past fiscal year. We are so grateful for the important role that you play in our ability to further advance our mission. Collectively and collaboratively, we are working to build a Forever Elwyn.

Most sincerely,

Marqueite Krafts

Marguerite O. Kraftson, CFRE Vice President of Advancement



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Mission

Through personal commitment, collective talent, and innovation, Elwyn supports individuals with diverse challenges in shaping distinctive, meaningful lives. We will create an enduring mission to enrich the quality of life for individuals in our care.



Values



Integrity

We keep our promises, always.



High Expectations

We provide extraordinary services, equaling the standard we expect for our own loved ones.



Safety

We are courageous on behalf of our members.



Accountability

We align our efforts to produce extraordinary results.



Sustainability

Elwyn's mission is essential to the world.





THE LARGEST

IN MEDIA, WE OPERATE THE LARGEST STATE APPROVED PRIVATE SCHOOL IN PENNSYLVANIA.

SUPPORT FOR COEXISTING NEEDS

A DIAGNOSIS THAT INCLUDES BOTH AN INTELLECTUAL/ DEVELOPMENTAL DISABILITY AND BEHAVIORAL HEALTH NEEDS CAN OVERWHELM MOST PROVIDERS. NOT US. ELWYN EXPANDS OUR CARE TO FIT THE NEEDS.

PROUD TO BE AN EXCLUSIVE PROVIDER.

ELWYN PROVIDES PRESCHOOL EARLY INTERVENTION SERVICES TO ALL CHILDREN 3-5 YEARS OLD IN PHILADELPHIA WHO HAVE AUTISM AND OTHER DIFFERING ABILITIES.

20,000+ INDIVIDUALS SERVED ANNUALLY

<mark>Our</mark> Reach

West Coast

East Coast



Caring During COVID

As an industry leader, Elwyn has always prioritized care and support for the most vulnerable. The emergence of COVID-19 proved to be no exception. The challenges of the crisis gave us opportunity to further demonstrate our conviction and dedication to the individuals in our care, their families, and our exceptional staff. Protecting and supporting these three constituent groups, known as Elwyn's Service Triangle, remain of greatest importance.

Communication is Key

We realize how important it is to stay connected, especially during a crisis. That's why we created a special webpage to facilitate the distribution of information; one centralized location with easy access to important messages, highlights from the CDC and other external resources, and video messages from our CEO.

An Emergency Fund is Created

The COVID-19 Emergency Fund was developed to help provide immediate and continued assistance with critical supplies such as personal protective equipment (PPE) and sanitization stations. Designed to raise significant philanthropic dollars, the goal of this fund is to ensure our vulnerable population does not suffer from the current crisis.

In just a few short months, we spent nearly \$3 million dollars in PPE alone, an expense that was both unexpected and unfunded, in response to this pandemic and in order to keep our individuals and staff safe. This does not include many other similar unbudgeted costs such as the deployment of laptops to our behavioral health providers for the provision of remote telehealth services and the overtime and premium pay related to the care for quarantined individuals.



Elwyn Receives Unprecedented Gift

At this unprecedented time in Elwyn's history, we are grateful to have received a \$1,125,000 gift for our COVID-19 Emergency Fund from the Addison Hines Charitable Trust.

Mr. Hines, who passed away in 2003, was born in Chester where he became a successful real estate investor, a major importer of photography equipment, and an owner of a chain of photography stores. His connection to Elwyn ran deep, and his altruistic spirit lives on today.

"The generosity of the Addison Hines Charitable Trust during this crisis is lifesaving," said Charles McLister, Elwyn President and CEO. "We are honored to have these critical resources to safeguard the thousands of vulnerable individuals Elwyn supports and our selfsacrificing staff who care for them."

The Crisis Continues

As the crisis continues, so do our efforts. The need to keep the Elwyn community healthy and safe remains at an all-time high. We continue to monitor the progression of the coronavirus pandemic and are taking the necessary steps and precautions to prevent and contain the spread of disease. We keep the health and safety of the entire community at the forefront of our decision-making; our actions to date and in the future are informed by guidance from the Centers for Disease Control (CDC) and with the most susceptible populations in mind.



Philanthropic Request System

The Philanthropic Request System was launched to provide programs throughout Elwyn with additional resources to enhance their programs. This streamlined system encourages program leaders to utilize available funds for an assortment of projects such as vegetable gardens, social skills building groups, and holiday season gifts. Through the generous support of our Little Bit Extra Fund, Elwyn is able to provide additional services and enrichments that are above and beyond what is typically offered. All of the proceeds raised by our annual Elwyn Day celebration also benefit the Philanthropic Request System.

Many residents of Elwyn enjoy spending time outdoors during the warmer seasons. The Little Bit Extra Fund provides our group homes with resources to improve their outdoor settings. One of the many projects is establishing vegetable gardens. Starting and maintaining a vegetable garden may seem like a simple project, but it provides a wealth of enjoyment to our residents. They are excited to transform tiny seedlings into thriving gardens filled with an abundance of vegetables. The temperate weather is also a great excuse to spend additional time outdoors. Through the Philanthropic Request System, group homes have also been able to purchase quality outdoor dining sets and grills. As we are all spending more time at home, these enhancements provide our residents with safe and socially distanced activities.

Over the past year, many exciting programs have been implemented with resources from the Philanthropic Request System including a new social skills building group. The program, geared toward children with autism, offers an opportunity to increase their social skills and improve communication abilities. Each week, the Children's Behavioral Health Services Team hosts a Dungeons and Dragons game session. The game encourages players to express themselves through role-play, dialogue, and cause and effect thinking. Group members are asked to incorporate their own life experiences into the sessions. They process and look for solutions not only to imagined problems, but also to real problems that affect the players in their daily lives.

One of our Elwyn parents shared how her son has cherished the new program: "To hear his enthusiasm when he tells me what happened each week lets me know that he is getting much more out of his time there than just playing a game. He is developing relationships with peers and honing his ability to think creatively and strategically to solve problems."

During the holiday season, a joyful initiative known as Elwyn Elves helps to bring a little extra cheer to the residents of Elwyn. This project, supported through the Little Bit Extra Fund, is a longstanding tradition within the organization. Elwyn Elves offers residential programs the ability to purchase presents that are personally selected for each resident. It may be difficult to imagine, but some of the only family our Elwyn residents have are their devoted caretakers. Elwyn Elves ensures that everyone has the opportunity to celebrate the winter holidays.





Thank You, Donors

Your generosity and support helped us weather the immediate challenges of the pandemic, allowing us to provide uninterrupted care to the most vulnerable.

We are truly grateful for your confidence and commitment, strengthening our ability to advance our mission during this unprecedented health crisis. As we focus on the individuals in our care, please know we appreciate you. Thank you for your continued help.

COVID-19 By the Numbers

PERSONAL PROTECTIVE EQUIPMENT (PPE) DISTRIBUTED





MORE THAN 1,600 FACE SHIELDS

MORE THAN 4,000 BOXES OF GLOVES

MORE THAN 100,000 GOWNS

NEARLY 15,000 N95 FACEMASKS



WEARE ELWYN STRONG

Our incredible staff continue to work round the clock to protect the health and safety of the Elwyn community.

Their dedication and compassion are exemplary beyond measure. In the face of a national pandemic riddled with anxiety and fear, our team continues to provide unwavering care and support to a vulnerable population of individuals with a multitude of medical conditions and behavioral challenges. The peace of mind given to the families of these individuals when it is needed most is truly priceless.

Heartfelt gratitude is also extended to our housekeeping, maintenance, mailroom, switchboard, and food service teams. Without all of these essential team members, Elwyn would not be able to operate 24 hours a day, 7 days a week, 365 days a year.



Charles (Chuck) and Barbara Widger have a legacy of giving of their time and talent. Deeply rooted in the community, they are known for their historical and transformational philanthropic efforts. However, Clark's Manor, named for their son, may be their most meaningful and significant project yet. The Widgers have partnered with Elwyn to open a premier, innovative, home-like family setting for adults with chronic mental illness who are stable and invested in their treatment.

"We have been developing Clark's Manor for some time in order to bring Clark home and to benefit other people with chronic mental illness. We understand that families want to know their adult children are safe and will have support during their lifetime. Clark's Manor will be the first of its kind in the tristate area. Based on a successful 40-year old program in Boston, this supportive and therapeutic milieu program operates on the philosophy that home is a safe haven. All residents will be protected and secure, while receiving exceptional care."

"We have a significant commitment to Clark's Manor. We are a family focused on outcomes. Our long-term goal is to help adults like Clark live positive lives as constructive members of this community." Barbara Widger

Opening Clark's Manor: Home is where the heart is

At Elwyn, we believe that individuals have the greatest chance to realize their potential when given the necessary supports. Clark's Manor is a private, contemporary, and nurturing program, designed as a therapeutic home setting for eight residents to receive collaborative behavioral and mental health milieu supports.

"We know the milieu model will benefit others and their families."

Chuck Widger

Clark's Manor is set back in a tranquil, tree-lined suburban Philadelphia neighborhood. The property will feature many amenities, as well as immaculately maintained grounds with beautiful trees, shrubbery, and flowers.





The Widgers know the impact of this investment is more than financial. Ensuring their son will receive support in perpetuity provides a peace of mind for them, as well as other families in need. "We are highly confident that through Elwyn's professional capabilities as a Behavioral Mental Health Partner, Clark's Manor will become a positive force in the lives of its' residents, and the community."

Charles Widger

"Chuck and Barbara exemplify and embody Elwyn's core values. We are exceptionally grateful for their generous commitment to Elwyn, to the community, and to improving outcomes for adults with chronic mental illness."

Charles McLister, President and CEO, Elwyn



About Charles Widger: Chuck Widger is a partner in East Bay Merchant Partners, a family investment firm. He was the founder and Executive Chairman of Brinker Capital Investments which is now a division of Orion. He is a former chairman of the Board of Trustees of Gettysburg College and the Villanova University Charles Widger School of Law Board of Consultors. He has been recognized by EY as Greater Philadelphia's Entrepreneur of the Year in the financial services category. Chuck is a graduate of Gettysburg College, Villanova University Charles Widger School of Law. He also served as a Lieutenant in the United States Navy.

Events at a Glance

40th Annual Elwyn Ball Recap

Principal Sponsor: Doyle Alliance Group

Together, with sponsors and guests, we celebrated the 40th Annual Elwyn Ball virtually on Saturday, May 16, 2020.

We are tremendously grateful to our 40th Annual Elwyn Ball

Sponsors who continued to support Elwyn in spite of the the coronavirus pandemic. Through the generosity of our loyal sponsors, the Ball has raised \$5.2 million over the past ten years. If you have not had the chance to watch our program, you can view it here.

Elwyn Day

An event for the individuals we serve with the individuals we serve!

We resurrected and reimagined Elwyn Day - a historic event on the Elwyn campus - on Saturday October 19, 2019 to include everyone in the Elwyn Community! The event included carnival games, arts and crafts, fall festivities, and a .5 mile wheelchair friendly walk around campus.











Our Donors

We gratefully acknowledge the generous supporters who made a contribution between July 1, 2019 and June 30, 2020. While all donations are greatly appreciated, donors of \$1,000 or more are listed on these pages due to space limitations. Please note that every effort was made to ensure accuracy. We apologize for any inadvertent errors or omissions.

\$100,000 and up

Helen and Dick Leaman

\$50,000 to \$99,999

Estate of Arlene Boles Doyle Alliance Group Harriet M. Fratarollo Irrevocable Trust Gayle D. McCue Family Trust Mill Creek Capital Advisors PHL COVID-19 FUND Staffing Plus Bill and Judy Strine

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\$10,000 to \$24,999

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Our Donors

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Four Things We All Must Do To Keep COVID-19 Away



Mask Up!

Please wear a face mask covering your mouth and nose.



Wash Hands and Disinfect

Wash you hands and disinfect high-touch surfaces daily.



Social Distancing

Maintain social distancing of 6 feet (or more)!



Screen for Symptoms

Monitor for signs and symptoms of COVID-19; stay home if you are ill.



Transforming care, together.

Since 1852, Elwyn has helped people with autism, intellectual, developmental, and behavioral challenges lead meaningful lives. As an internationally recognized nonprofit human services organization, we have always been on the forefront of innovation. To learn more, visit elwyn.org.



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www.elwyn.org

