



Compliance Hotline

1.877.837.4250

www.elwyn.alertline.com



Elwyn is committed to observing high standards and ethical conduct in its business and operational practices. Compliance and ethics mean doing things right – following all the laws, regulations, standards, policies, and procedures.

If you have a compliance concern and are unsure where to go with your concern, feel uncomfortable reporting through the normal channels of communication, or wish to raise the issue anonymously, please call the Compliance **HOTLINE** or visit the **HOTLINE WEBSITE** at www.elwyn.alertline.com.

Customary resolution methods, such as talking to your supervisor, are still important first-line approaches for reporting compliance concerns. The **HOTLINE** does not replace existing mandatory reporting methods. Reporting suspected abuse or neglect to the **HOTLINE** is not a substitute for mandated reporting obligations. Elwyn staff is required to report suspected abuse or neglect as required by applicable law.

The Compliance **HOTLINE** operates 24 hours a day, seven days a week, and is run by an independent third party. **The HOTLINE is designed to protect your confidentiality and your anonymity, if requested.**

Examples of compliance issues may include the following, but are not limited to:

- Consumer Abuse / Mistreatment
- Workers' Compensation or Disability Fraud
- Workplace Violence
- Alcohol / Drug Abuse
- Violation of Health and Safety Regulations or Policies
- Conflicts of Interest
- Unemployment Fraud
- Using Elwyn Property or Equipment Improperly
- Falsifying Documents
- Disclosing Confidential Information
- Harassment or Discrimination